



Dorset
Primary Care Trust

Patient Advice and Liaison Service
FREEPOST (BH171)
Dorchester
Dorset
DT2 9ZZ

Talk to us!

Calling all people who use our services, your opinion counts!



This leaflet can be made available in other formats and languages. Please call the Patient Advice and Liaison Service on **01305 361285** or email **PALS@dorset-pct.nhs.uk** to request a suitable format.

Useful information for you to keep

The Patient Advice and Liaison Service (PALS) focuses on improving the service to NHS patients. PALS aims to:

- advise and support patients, their families and carers
- provide information on NHS services
- listen to your concerns, suggestions or queries
- help sort out problems quickly on your behalf.

PALS contact details:

Telephone: **01305 361285**

E-mail: **PALS@dorset-pct.nhs.uk**

Write to: **Liz Stead, PALS administrator, Dorset PCT, Hillfort House, Poundbury Road, Dorchester DT1 2PN.**

To make a formal complaint, please write directly to:

**Chief executive
Dorset Primary Care Trust
Hillfort House
Poundbury Road
Dorchester DT1 2PN**

Leaflet: Talk to Us August 2007 SP 828

This is just one way you can tell us about the services we provide. Your comments are valued as they help us to improve our services. Please tell us which hospital, ward, department or service your comments apply to.

Hospital _____ Department/Ward/Service _____

What are we doing well? _____

What improvements would you like us to make? _____

Any other comments/suggestions? _____

If you would like us to reply to your comments, please provide the following:

Name: _____

Address: _____

Email: _____

Please detach this form along the dotted line, fold, seal and pop in a post box (no stamp needed).